



1. Home (<https://www.gov.uk/>)
2. Coronavirus (COVID-19) (<https://www.gov.uk/coronavirus-taxon>)
3. Education and childcare during coronavirus (<https://www.gov.uk/coronavirus-taxon/education-and-childcare>)
4. Closures, exams and managing a school or early years setting during coronavirus (<https://www.gov.uk/coronavirus-taxon/closures-exams-managing-school>)

Part of

Education and childcare during coronavirus (<https://www.gov.uk/coronavirus-taxon/education-and-childcare>)

Guidance

Your results, what next?

Understanding your qualifications grades this summer.

Published 27 July 2020

From:

Ofqual (<https://www.gov.uk/government/organisations/ofqual>)

Applies to:

England

Contents

- How your results will be calculated
- If your results are not what you wanted
- Support phonelines
- Further resources



You've got your exam results, what are your options now?

Your results, what next?

[gov.uk/guidance/your-results-what-next](https://www.gov.uk/guidance/your-results-what-next)
ofqual

Exams and assessments were cancelled this year due to coronavirus (COVID-19) but most students will still receive grades in time to progress to further study or employment.

You will find resources on this page to explain how your results will be calculated, and the options available to you if you do not receive the grade you wanted.

How your results will be calculated

For GCSEs, AS and A levels your school or college sent the exam boards a centre assessment grade for you in each of your subjects, and a rank order of students in each subject. Exam boards standardised this information – making adjustments to grades where needed to bring consistency to teacher judgements across all schools and colleges, and to make sure results are comparable with previous years.

This is in your interests, and those of all students, and means that you, universities, colleges and employers can have confidence in results this year.

Grades for some vocational and technical qualifications will be calculated in a similar way to GCSEs, AS and A levels. Assessments for other qualifications have either been adapted or delayed.

See our student guide (<https://www.gov.uk/government/publications/student-guide-to-post-16-qualification-results-summer-2020>) and the summer 2020 qualification explainer tool (<https://analytics.ofqual.gov.uk>) for more information.

If your results are not what you wanted

The arrangements for grading this summer will enable the majority of students to progress to the next stage of study or employment, and you may still be able to do this even if your grade isn't what you wanted.

Take a look at our student guide (<https://www.gov.uk/government/publications/student-guide-to-post-16-qualification-results-summer-2020>) to find out more about autumn exams, making an appeal, and what to do if you have concerns about bias or discrimination.

Support phonelines

Related content

- [Appeal against a qualification result \(https://www.gov.uk/appeal-qualification-result\)](https://www.gov.uk/appeal-qualification-result)

Explore the topic

- [Key stage 5 exam marking, qualifications and results \(https://www.gov.uk/education/key-stage-5-exam-marking-qualifications-and-results\)](https://www.gov.uk/education/key-stage-5-exam-marking-qualifications-and-results)
- [Key stage 3 and 4 exam marking, qualifications and results \(https://www.gov.uk/education/key-stage-3-and-4-exam-marking-qualifications-and-results\)](https://www.gov.uk/education/key-stage-3-and-4-exam-marking-qualifications-and-results)
- [Closures, exams and managing a school or early years setting during coronavirus \(https://www.gov.uk/coronavirus-taxon/closures-exams-managing-school\)](https://www.gov.uk/coronavirus-taxon/closures-exams-managing-school)

Exam Results Helpline

Telephone 0800 100 900

nationalcareers.service.gov.uk (<https://nationalcareers.service.gov.uk>)

The Exam Results Helpline can provide information on appeals, complaints, or what your next steps may be once you've received your results.

Ofqual

Telephone 0300 303 3344

Contact the Ofqual student support phonenumber if you want to find out more about how you were graded, the autumn exams series, how to make an appeal or raise a concern about bias or discrimination.

Further resources

- Student guide to post-16 qualifications results: summer 2020 (<https://www.gov.uk/government/publications/student-guide-to-post-16-qualification-results-summer-2020>) - available as a PDF and a HTML document
- BSL signed student guide (<https://www.youtube.com/playlist?list=PLZR3Blpi-naOm65pQxj1p7Mqm64ZT1uiW>)

Resources for schools and colleges

- Guidance for teachers, parents, carers and students (<https://www.gov.uk/government/publications/awarding-qualifications-in-summer-2020>)
- Letter to schools and colleges about results this summer (<https://www.gov.uk/government/publications/letter-to-heads-of-centre-summer-2020-results>)
- Your results, what next? (leaflet)
(https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/904610/Leaflet_-_Got_your_results_-_What_next_-_online.pdf) (PDF, 642KB, 2 pages)
- Your results, what next? (poster)
(https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/903906/Poster_-_Got_your_results_-_What_next_-_online.pdf) (PDF, 2.61MB, 1 page)

The statistical standardisation model

- Standardising grades in summer 2020: a fact sheet for centres and stakeholders
(<https://www.gov.uk/government/publications/awarding-qualifications-in-summer-2020#summer-symposium>)

Calculating grades in GCSE, AS and A levels summer 2020

